



## Written Financial Policy

Thank you for choosing Knoxville Dental Care. Our primary mission is to deliver the best and most comprehensive dental care available. An important part of the mission is making the cost of optimal care as easy and manageable for our patients as possible by offering several payment options.

### Payment Options:

You can choose from:

- Cash, Check, Visa, Mastercard, American Express or Discover Card

We offer a 3% courtesy accounting adjustment to patients who pay for their treatment with cash prior to completion of care for treatment plans of \$1000 or more.

- Convenient Monthly Payment Plans<sup>1</sup> from CareCredit on treatment cost greater than \$1500.

- o Allow you to pay over time
- o No annual fees or pre-payment penalties

- Convenient Monthly Payment Plans<sup>1</sup> using your Visa, Mastercard, American Express or Discover Card

- o Allow you to pay over time

Please note:

Knoxville Dental Care requires payment prior to the beginning of your treatment. If you choose to discontinue care before treatment is complete, you will receive a refund less the cost of care received.

For treatment plans requiring multiple appointments, alternative payment arrangements may be provided.

For patients with dental insurance we are happy to work with your carrier to maximize your benefit and directly bill them for reimbursement for your treatment.<sup>2</sup>

A fee of \$50 is charged for patients who miss or cancel more than 2 times in a calendar year without 48-hour notice.

Knoxville Dental Care charges \$30 for returned checks.

If you have any questions, please do not hesitate to ask. We are here to help you get the dentistry you want or need.

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Patient, Parent or Guardian Signature

Date

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Patient Name (Please Print)

<sup>1</sup>Subject to credit approval

<sup>2</sup>However, if we do not receive payment from your insurance carrier within 30 days, you will be responsible for payment of your treatment fees and collection of your benefits directly from your insurance carrier.